

**DR. NAHLA NIHAD RATEB AL-NAZER**



## PERSONAL INFORMATION

**Title:** Associate Prof. in Business Department.

**Academic Rank:** Associate Professor

**Date & Place of Birth:** Saudi Arabia

**Nationality:** Jordanian

**Address:** Aljubeiha / Amman / Jordan

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## ACADEMIC QUALIFICATIONS

Degree	Major	Duration (From-To)	University	Country
Ph.D.	Business Administr-ation	Four years	Al-Jinan	Lebanon
MBA	Business Administr-ation	Two years	Middle East University	Jordan
B.A.	Business Administr-ation	Four years	Isra University	Jordan

## TEACHING EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
Five years	Associate Professor	Middle East University	Faculty of Business	Jordan

## OTHER EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
1997-2006	Office Manager /Secretariat of the Board of Trustees	Al-Isra University	The Presidency	Jordan
2006-2014	Director of the Presidency Department / Secretariat of the Councils	Middle East University	The Presidency	Jordan

## PUBLICATIONS

### JOURNALS

Author/s (In Order)	Title	Journal	Vol./No.	Publication Date
Murad Etiany Nahla Alnazer	The role of quantitative methods in rationalizing administrative decisions	Mu'tah Journal for Research and Studies	31(3)	2016
Haitham M. Alzoubi, Nahla N. Alnazer Ali A. Alzoubi	Exploring the Impact of the use of Business Information systems BIS on the organizational performance effectiveness in banks in Jordan	International Journal of Business and Management Invention	5(3)	2016
Nahla Alnazer	Strategies of Crises Management and their Impact in Improving Strategic Performance: (A Field Study on Tourism and Travel Offices in Jordan	British Journal of Humanities and Social Sciences	17 (2)	2017

Haitham Alzoubi, Nahla Alnazer, Mohamad ALnuaimi,	Analyzing the Appropriate Cognitive Styles and its effect on Strategic Innovation In Jordanian Universities	International Journal of Business Excellence	13(1)	2017
Nahla Alnazer	The Effect of Psychological Capital on Emotional Intelligence: A structural equation modeling	Transylvanian Review	XXVI, No. 25	2018
Nahla Alnazer Saeda Afanah Salim Khanfar Fayez Albadri	Role of Strategic Innovation in the Development of Tourist Offices in Jordan	African Journal of Hospitality, Tourism and Leisure	9 (2)	2020
Nahla Alnazer Ramy Elnfr	The Strategy of Outstanding in Hiring and Its Impact on Operating Performance: A Field Study on Five Stars Hotel in Amman City			

#### CONFERENCES

- ATTENDED MANY CONFERENCES LOCALLY AT THE MIDDLE EAST UNIVERSITY AND JORDAN NATIONAL UNIVERSITIES.

Date	Country	Title Conference
1-2/4/2019	Amman	Strategic awareness and governance
April 20-21: 2019	Moscow: Russia	International Conference on Multidisciplinary Innovations and Research

March 2016

Aswan, Egypt

International Tourism  
Conference on: “Crises,  
a deterrent and menace  
to development and  
progress”

November 2017

Amman

Enhancing our  
Human  
Resources  
Conference

November 2018

Amman

Enhancing our  
Human  
Resources  
Conference

## MEMBERSHIPS OF SCIENTIFIC AND PROFESSIONAL SOCIETIES

Jordan Cultural Diversity Forum – Jordan (2011)

AFRA Human Resources Professionals Association – Jordan (2017)

Member of Quality Assurance Board - University.

Member of the Disciplinary Appeal Board for administrative members - University.

Member of Distinguished Administrative Committee - University.

Member of Distinguished Students' Grants Committee - University

Head of Social Committee - Faculty of Business.

Member of Community Service and extracurricular activities - Faculty of Business.

Member of the Quality Assurance Committee - Faculty of Business.

Member of the Scientific Day Committee - Faculty of Business.

Member of the Audit Committee on files - Business Administration Department.

Member of Students' Issues - Business Administration Department

Member of The University Competency Exam Committee - Business Administration Department .

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## **UNIVERSITY COMMITTEES**

Secretary of the appointment and promotion committee at the university.

Member of the Council of Quality and Quality Assurance at the University.

Member of the Disciplinary Appeal Board for the members of the Administrative Board of the University.

Member of the Administrative Committee of the University.

Member of the Committee to grant outstanding students (university Level).

Chairman of the Committee of the Social Committee in the (Faculty Business).

Member of the Committee of Community Service and extracurricular activities (Faculty Business ).

Member of the Quality Assurance Committee (Faculty Business).

Member of the Scientific Day Committee (Faculty Business).

Member of the Audit Committee on files (Department of Business Administration).

Member of the Committee on the resolution of student cases (Department of Business Administration).

Member of the Committee of the university proficiency exam (Department of Business Administration).

## **WORKSHOPS ATTENDED**

Computer-Comprehensive – 1997

Printing Arabic / English - 1997

Office Management - 1998

Development of faculty members – 2014/2015

Development of faculty members – 2015/2016

Development of faculty members – 2016/2017

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## **WORKSHOPS OFFERED**

Secretariat of meetings – 2009/2010

Communication skills with the public – 2015/2016

Office management/ Secretarial duties – 2016/2017

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## **RESEARCH INTERESTS**

1. Knowledge management.
2. Administrative development.
3. Strategic innovation.
4. Crisis management.
5. Social responsibility.

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## **LANGUAGES**

1. Arabic (mother tongue).
2. English.

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## **OTHER COMMUNITY ACTIVITIES**

1. Attend conferences, seminars and meetings organized by the local and international community.
2. Participation in extracurricular social activities.
3. Arbitration of many scientific questionnaires for many Universities.
4. Participation in master's thesis discussion committees member at the university and Jordanian universities.

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## **AWARDS RECEIVED**

Received many appreciation letters from universities I have worked with, and from public and private sector institutions.

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## **GRADUATE STUDENTS SUPERVISION**

Student Name

Certificate - Master Student Name – Haifa M. Ali Year -2019/2020

Research Field - Business Administration.

Foundation - Middle East University.

Certificate - Master Student Name – Mustafa Dabdab Year -2019/2020

Research Field - Business Administration.

Foundation - Middle East University.

Certificate - Master student name - Mohammed Btaibt year - 2018/2019

Research Field - Business Administration

Foundation - Middle East University.

Certificate - Master student name - Luay Maalwani Year -2018/2019

Research Field - Business Administration.

Foundation - Middle East University.

Degree - Master student name - Yusuf Khreis year -2018/2019

Research Field - Business Administration.

Foundation - Middle East University.

Degree - Master student name – Ramy Elnafry year -2018/2019

Research Field - Business Administration.

Foundation - Middle East University.

Degree - Master student name - Mohammed Al-Najjar

Research Field - Business Administration

Foundation - Middle East University Year -2017 / 2018

## REFERENCES

1. Dr. Yacoub Nasser Al-Din.
2. HE Prof. Mohamed Khair Mamser.
3. Prof. Abdul Bari Durra.