

Date 9/September/2020

Dr. Odai Mohammad Mahmoud  
Mansour



## PERSONAL INFORMATION

Title: Assistant Prof. in Business Department.

Academic Rank: Assistant.Prof

Date & Place of Birth: 30/5/1991 Amman

Nationality: Jordanian

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## ACADEMIC QUALIFICATIONS

Degree	Major	Duration (From-To)	University	Country
Doctorate	Business managem ent	2016/2020	Girne American university	North Cyprus
Master	E- Business	2012-2015	Middle East university	Jordan
Bachelor	Tourism managem ent	2009-2012	Middle East university	Jordan

## TEACHING EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
3-2019/9-2020	Lecturer	Arab university college for technology	Business	Jordan
Summer semester/2016	Lecturer	Middle east university	Business	Jordan

## PUBLICATIONS

### JOURNALS

Author/s (In Order)	Title	Journal	Vol./No.	Publication Date
Odai Mansour panteha farmanish	acceptance and forwarding ewom.		10	2020

Author/s (In Order)	Title	Conference	Country	Date
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Saleem khanfar/odai mansour \*The impact of the quality of banking services on special needs satisfaction  
Tourism for all conference. Jordan 2015.

## UNIVERSITY COMMITTEES

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Member of the Field Training Committee.

Member of the Community Service and Extracurricular Activities Committee.

Member of the Quality Assurance Committee.

## WORKSHOPS ATTENDED

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- \* Customer Service / Dale Carnegie Corporation
- \* Presentation and Communication Skills / Dale Carnegie Corporation
- \* Selling Skills / Dale Carnegie Corporation
- \* Service practices in banking / Dale Carnegie Corporation
- \* Innovative Problem Solving and Critical Analysis / Dale Carnegie Corporation
- \* Tourist Information Systems / Counseling and Training Center at the Middle East University
- \* Etiquette and Protocol Skills / Center for Consulting and Training at the University of the Middle East

## RESEARCH INTERESTS

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E-commerce and E-business and its applications

E-Marketing

## LANGUAGES

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Arabic

English

## REFERENCES

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Dr. Hanadi Abu Laila 0795922233

Dr. Raef Naeem 0787110208