

Date: 13/9/2020

DEMA SHUKRY ALKAWASMI



PERSONAL INFORMATION

Title: Faculty member

Academic Rank: Assistant Professor

Date & Place of Birth: 22/12/1981 Amman

Nationality: Jordanian

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ACADEMIC QUALIFICATIONS

Degree	Major	Duration (From-To)	University	Country
Phd	Business Administration	2008-2011	Amman Arab University	Jordan
Master	Management Information System	2004-2006	Amman Arab University	Jordan
Bachelor	Management Information System	1999-2003	Philadelphia University	Jordan

TEACHING EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
2019 - now	Assistant Professor	Middle East University	Business Administration	Jordan
2012-2019	Assistant Professor	University of Petra	Business Administration	Jordan
summer 2011 semester	Lecturer	Al-Balqa' Applied University	Business Administration	Jordan

OTHER EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
2014-2018	Internal Research Office	University of Petra	Quality Assurance Unit	Jordan
2016-2018	Responsible of BSC system	University of Petra	Quality Assurance Unit	Jordan
2015-2018	Coordinator for QS Ranking	University of Petra	Quality Assurance Unit	Jordan
2015-2018	Participate in writing self-study assessment	University of Petra	Quality Assurance Unit	Jordan

PUBLICATIONS

JOURNALS

Author/s (In Order)	Title	Journal	Vol./No.	Publication Date
Rateb Sweis	The Relationship	Derasat	38/2	2011
Mohammad Fallaq	between Organizational			
Dema Alkawasmi	Culture and Total Quality			
GhalebSweis	Management			
Suzan Darwazeh	The Impact of	University of Jordan	10/2	2014
Dema Alkawasmi	Ethical Work			
	Climate on Work			
	Alienation Feelings			

CONFERENCES

Author/s (In Order)	Title	Conference	Country	Date
Null				

BOOKS

Author/s (In Order)	Title	Publisher	Edition	Date
Null				

MEMBERSHIPS OF SCIENTIFIC AND PROFESSIONAL SOCIETIES

null

UNIVERSITY COMMITTEES

Committees related to Quality Subjects at university / Faculty level

WORKSHOPS ATTENDED

- EFQM (King Abdallah II Center for Excellence, 2019)
- Lead Auditor ISO 9001:2015 (2017)
- Statistical Analysis using SPSS (2014)
- Blackboard (2013)

WORKSHOPS OFFERED

Strategic performance measurement using Balanced Scorecards (BSC)

RESEARCH INTERESTS

Management and Behavior , Quality Management

LANGUAGES

Arabic language (mother language)

English language (good)

OTHER COMMUNITY ACTIVITIES

Null

AWARDS RECEIVED

Null

GRADUATE STUDENTS SUPERVISION

Student Name

Thesis Title

null

REFERENCES

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